

Caitlyn M Jordon

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EDUCATION

University of Missouri – Kansas City

Master of Science – Criminology and Criminal Justice

Kansas City, MO

Expected May 2025

- 4.0 GPA
- Thesis: Promoting Prosocial Behaviors through Restorative Justice Principles: Emerging Patterns in Rewarded Behavior
 - Chair: Dr. Lori Sexton

Northwest Missouri State University

Bachelor of Science – Criminology, Minor in History

Maryville, MO

May 2022

- 3.93 GPA

RESEARCH EXPERIENCE

Graduate Research Assistant

“Evaluating the Implementation of the Nordic Model of Incarceration in the United States”

Kansas City, MO

October 2024 – May 2025

- Cleaned and reviewed qualitative data collected from the North Dakota Department of Corrections and Rehabilitation and the Transition Center of Kansas City
- Managed and analyzed data for observations, interviews, and archival materials
- Assisted with development of presentations, reports, and publications
- Collected qualitative data through observation of TCKC trainings, meetings, and group work
- Conducted literature searches for supplemental text of the research study
- National Science Foundation grant study
- Supervisors: Dr. Jennifer Macy and Dr. Lori Sexton

University of Missouri – Kansas City

Master’s Thesis

Kansas City, MO

June 2024 – May 2025

- Utilizing qualitative data of observation and archival data from the Transition Center of Kansas City (TCKC), the study examines the relationship between restorative justice practices and encouragement of prosocial behavior with the use of positive reinforcement. Examining interactions between residents and staff, in tandem with the use of positive ‘shoutouts’ the study seeks to understand the intended purpose of the shoutouts and the extent in which they work. Through thematic content analysis and Atlas.ti software patterns of rewarded behavior will be inductively discovered to showcase application of restorative practices.

WORK EXPERIENCE

Safety Communications Officer

University of Missouri – Kansas City Police Department

Kansas City, MO

August 2023 – Present

- Communicated information in high stress situations between community members and police officers.
- Engaged in complex data entry and interpretation of information.
- Maintained detailed records of calls, dispatches, and messages for reporting and coordination purposes.

Pharmacy Technician

Mitchell’s Drug Store

Neosho, MO

June 2022 – July 2023

- Supervised other pharmacy technicians and coordinated day-to-day assignments.
- Communicated with patients to collect information about prescriptions and medical conditions or arrange consultations with pharmacists.
- Organized monthly calendar of 150+ patients to ensure timely calls, and accurate processing and packaging.

Peer Advisor

Northwest Missouri State University

Maryville, MO

August 2020 – December 2021

- Shared resources, opportunities and activities to support mentees learning and development.
- Guided mentees in getting acclimated to university lifestyle and expectations.
- Counseled students regarding course and program selection, class scheduling, and registration.

UNIVERSITY EXPERIENCE

Women's Basketball Team Member

Northwest Missouri State University

Maryville, MO
August 2018 – May 2022

- MIAA Academic Excellence and Honor Roll 2020-2022

SKILLS

Software Packages: SPSS, ATLAS.ti

Honors & Awards: Northwest Missouri State University Dean's List 2018-2022